



Service Application Form

Telephone: (08) 6467 7701

Facsimile: (08) 9091 9844

Email: accounts@hitsolutions.com.au

STRESS-FREE IT SERVICE APPLICATION FORM

Ensure your business has access to professional onsite and service centre technical support when you need it.

The **Stress-Free IT** service fosters an ongoing relationship with your business so you can call on us any time you need support from IT people who know your network.

Features and Benefits:

- Depth and experience of a team of multi-disciplined IT professionals
- Once-off service application
- No contracts, use us whenever you want
- Black and white fee schedule
- All listed fees inc. GST
- No onsite or service centre booking fees
- "Next available" Monday to Friday business hours response
- Convenient direct debit or credit card payment
- Get IT parts, equipment and supplies quickly and easily by paying with your nominated credit card or direct debit facility

FEE SCHEDULE*

Professional Onsite/Remote @ \$165/hr

Service Centre @ \$132/hr

After Hours/Priority @ \$198/hr

*Minimum charge 1 hour

YES! Sign us up!

Please note: By applying for this service you agree for us to keep your payment details on file for next time you need us.

Services are charged to the nominated facility once completed. A tax invoice and/or payment receipt will be emailed to your nominated accounts email address. This service is paid via credit card authority or direct debit only. Stress-Free IT Service rate can be reviewed at any time without notice. Stress-Free IT Service is rendered subject to HIT Solutions Terms and Conditions of Trade.

CLIENT DETAILS

Date: ABN:

Business Name:

Address:

Phone #: Fax #:

CLIENT CONTACT PERSONNEL

Service Liaison Name:	<input type="text"/>	Email:	<input type="text"/>
Contact Number:	<input type="text"/>	Email:	<input type="text"/>
Accounts Name:	<input type="text"/>	Email:	<input type="text"/>
Contact Number:	<input type="text"/>	Email:	<input type="text"/>
Escalation Name:	<input type="text"/>	Email:	<input type="text"/>
Contact Number:	<input type="text"/>		

MAILING LIST

Tick this box if you do not want to join the HIT Solutions mailing list. You will not receive occasional email newsletters and offers.

PAYMENT DETAILS

Please select either Credit Card or Direct Debit for your payment method:

Card Type: Visa Master Card Direct Debit ** (Please complete Direct Debit Request on next page.)

I/ We authorise HIT Solutions to debit on an ongoing basis the credit card detailed below for the balance due on my/our account as the charges fall due:

Card No: Expiry: CVC:

Card Holder's Name:

Authorised Signature:

Stress-Free IT powered by





Direct Debit Request
 Telephone: (08) 6467 7701
 Facsimile: (08) 9091 9844
 Email: accounts@hitsolutions.com.au

BANKING DETAILS

I/ We:
 Account Holder/ Business Name:
 ABN/ ACN:

authorise HIT Solutions (Debit User Identification Number 359819) to arrange for funds to be debited from my/our account at the financial institution identified below. This authorisation is to remain in force in accordance with the terms described in the Direct Debit Request Client Service Agreement.

Name of Financial Institution:
 Branch of Financial Institution:
 Name of Account Holder:

BSB Number: - Account Number:

Signature: Date:
 Signature: Date:

* If a joint account is used, please include both signatures.

DECLARATION

IMPORTANT:
 Please check with your financial institution as to the suitability of your account for use with Direct Debit.

By signing this Direct Debit Request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and HIT Solutions as set out in this Request and in your Direct Debit Request Client Service Agreement and duly authorise the debiting of payments from the account described in this Direct Debit Request.

Account Holder Signature:

 (For Business) Title:

 Date:

Account Holder Signature:

 (For Business) Title:

 Date:

DIRECT DEBIT REQUEST CLIENT SERVICE AGREEMENT

1. Maximum amount to be debited: As per HIT Solutions Stress-Free IT service charges accrued (including any charges for extras).
2. Frequency of debit: As per each use of HIT Solutions Stress-Free IT service and/or additional purchases.
3. First payment date: On invoice date of each completed HIT Solutions Stress-Free IT service.
4. Final payment date: Until further notice.
5. Where the payment due date falls on a non-business day, HIT Solutions will draw the amount due on the next business day.
6. It is the Client's responsibility to ensure that sufficient cleared funds are in the nominated debiting account at all times as HIT Solutions reserves the right to debit the agreed due amount on your account at any time.
7. We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.
8. For all matters relating to the Direct Debit arrangements, including change requests, corrections, payment disputes, payment stops/cancellations, or plan terminations, contact your nominated Financial Institution and HIT Solutions with notice received by us at least 14 days before the due date:
 Call HIT Solutions Accounts on (08) 6467 7701; or email accounts@hitsolutions.com.au. Visit the HIT Solutions offices at 1/82 Brookman Street, Kalgoorlie, WA, 6430; and/or send written correspondence to HIT Solutions, PO Box 10056, Kalgoorlie, WA 6433.
9. For returned unpaid transactions the following procedures or policies will apply: The Client will be contacted by phone and email. Fees and charges of \$10 may apply at HIT Solutions discretion. If three or more drawings are returned unpaid by our nominated Financial Institution, HIT Solutions reserves the right to cancel the HIT Solutions Stress-Free IT service arrangements and arrange an alternate payment method.
10. It is the Client's responsibility to advise us if the account nominated by you to receive the HIT Solutions Stress-Free IT service drawings is suitable for direct debit use; when it is transferred or closed, and to arrange a suitable alternate payment method; and that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.

